

## Privacy Policy

Green Pharm is committed to your privacy. We disclose our information practices below and we agree to notify you of:

1. What personally identifiable information of yours or third party personally identification is collected from you through [www. greenpharmus.com](http://www.greenpharmus.com).
2. The organization collecting the information.
3. How the information is used.
4. With whom the information may be shared.
5. What choices are available to you regarding collection, use and distribution of the information.
6. The kind of security procedures that are in place to protect the loss, misuse or alteration of information under [greenpharmus.com](http://greenpharmus.com) control.
7. How you can correct any inaccuracies in the information.

If you have questions or concerns regarding these statements, you should contact customer support by email.

**At [greenpharmus.com](http://greenpharmus.com) we protect your privacy as if it were our own. We use the information you provide to us for six purposes only: 1) to process your order(s), 2) to reply to your questions, 3) provide our newsletter via email, 4) to provide our print catalog via postal mail, 5) to facilitate a transaction you chose to enter into with our third party partner(s) and 6) to incorporate your feedback into improvements to our Web site. We will not give, sell, or rent your personal information, including email address, or specific account activity to anyone for any reason without your prior consent except as required by law and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served on our Web site.**

### **Our Secure Ordering:**

Green Pharm uses Secured Sockets Layer (SSL) technology to ensure the privacy of your personal information. When you make an online purchase, our advanced security technology encrypts and scrambles your personal data (including your name, delivery and email addresses and credit card number) before it is sent to us, making it virtually impossible for anyone other than [greenpharmusa.com](http://greenpharmusa.com), Inc. to read it. To further protect your information, we utilize state of the art back-end systems and restrict employee access to your information. Unless specifically authorized by you, no outside party is able to access or receive any of your personal customer information.

To make sure you are accessing our secure server before you submit personal financial information, look at the lower left or right corner of your browser, or to the right of the location bar in newer browsers. If you see an unbroken key or a closed lock (depending upon your browser), the SSL is active. To double-check for security, look at the location line of your browser. If you have accessed a secure server, the first characters of the address in that line should change from "http" to "https." Some browser versions and some firewalls do not permit communication through a secure server like the ones we

use at greenpharmus.com. If for any reason you cannot access the secure server, please feel free to place your order with us by phone at 1-800-508-6932/1-516-821-0873. It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer. Green Pharm wants you to feel completely comfortable. If you have more questions about our security systems, or feel more comfortable ordering by phone, please call 1-800-508-6932/1-516-821-0873 and we will be happy to help you.

**Credit Card Fraud Protection:**

All major credit card companies protect cardholders against fraud, subject to a \$50 deductible. Greenpharmusa.com will protect you for this \$50 portion in the highly unlikely situation that you ever encounter an inappropriate charge involving our company.

**Optional Phone Ordering:**

If you are still skeptical about placing your order online, you may place your order over the phone at 1-800-508-6932/1-516-821-0873 24 hours seven days a week.

**Information We Collect:**

In designing our website, we started with the simple belief that customer service is our number one priority. Therefore, the customer information we collect is used to enhance our services to you, our customer.

**When you visit our website, we collect non-personal information about your visit:**

We collect your IP address, browser type, domain name, and we log the length of time of your visit and the number of times you visit and purchase from us. We assign you a unique internal identifier to help keep track of your future visits. We use this information to gather aggregate demographic information about our visitors, and we use it to personalize the information you see on our website and the emails you receive from us (should you grant us permission to send to you). We keep this information for our internal use; we do not share it with others. This information is in no way tied to your personal information, including your email address.

**Our website uses cookies to store information between users' visits to our site and for the duration of the visit, also known as a session:**

Cookies are a mechanism to remember information about a visitor when he or she navigates from one Web page to another. Our website uses cookies to hold users' unique session identifiers, allowing our Web server to serve correct information back to the user. Such information includes the user's shopping cart items, or whether he or she is logged in when requesting to view or modify personal information, including your email address, which may have been stored in our database in the past. Our website cookies do not hold any personal identifiable information. Disabling or rejecting cookies will prevent users from adding items to the cart and checking out; however, standard browsing on our website does not require cookies.

**Greenpharmus.com uses tracking technologies:**

We use tracking technologies to send anonymous information about your browsing habits to a third party company. Links in our email communications to recipients are tracked via Web Beacons once you land on our website. Web Beacons appear on our website as 1x1 transparent images which transmit information, such as your operating system, browser, resolution, geographical location, products ordered, and order total. This information is used to help our webmasters and marketers understand the behavior of visitors to our website and understand the effectiveness of online and email messages. Your information is submitted anonymously, and no sensitive or personally identifiable information is transmitted.

**When you subscribe to our newsletters, Green Pharm asks you for contact information:**

When you sign up for our newsletters we use your name and email address to send you our health newsletters and to inform you of sales and special offers. When you submit a product review on our website, you are required to log into your customer account. Your comments, first name, city, and state will be displayed. However, no information that would allow others to contact you will be disclosed by greenpharmus.com. Your information will be used for no other purpose than to allow you to submit product reviews.

**Recommend a product to a friend:**

The information collected (friend's name and email address) is used to send a one-time only email to the friend letting them know about the product that the user recommends.

**If you place an online order, our secure order form requests contact, billing, and financial information** (such as your credit card numbers for purchases). Contact information from the order form (email address, name, billing and shipping address, and phone number) is used to send orders and information about our company to you. Your contact information, including email address, is also used to get in touch with you should we have questions regarding your order or should we need to notify you of the status of your order. And yes, you can opt not to get email from us, as described in the opt-out section below. The credit card information we collect is used to bill you for products you purchase, and if you provide prior consent, this information may also be shared with a third party partner. For your convenience, your information including credit card and order history is stored on a secure server that allows you to reorder by entering your email address and password. You will automatically be registered to receive our weekly newsletter unless you opt out at the time of purchase. You may opt out at any later time by following the unsubscribe instructions in the newsletter or sending an email to newsletter@greenpharmus.com with the word UNSUBSCRIBE followed by your email address in the subject of the email (example: UNSUBSCRIBE youremail@emailaddress.com).

**We occasionally run our own online surveys:**

During a survey, we will ask visitors for contact information (such as email address) and demographic information (such as zip code, age, or income level). We use contact data from our surveys to send users information about our company. You may opt out of the

survey and also opt out of any future mailings at the time of the survey. The demographic information is used to learn more about the types of people who visit our site. This information is not shared with any other parties currently. We reserve the right to share this information with other parties in the future in an aggregated format that would not disclose any personally identifiable information.

**Opt Out:**

If you decide that you would like to opt out from receiving newsletters from us, our emails provide you with the opportunity to stop receiving these communications. Simply click on the "unsubscribe" link at the bottom of each email. You may also opt out by sending an email to customer support. Simply type in the word "unsubscribe" followed by your email address in the subject line of the email (example: UNSUBSCRIBE you@email@emailaddress.com). Please note: You will continue to receive transactional-related emails (such as order confirmations) whenever you place an order.

**Delete/Deactivate:**

This site gives you the following options for removing your information, including email address, from our database to not receive future communications or to no longer receive our service.

1. You can email customer support.
2. You can send mail to the following postal address:

Green Pharm  
400 Oser Ave.  
Hauppauge, NY 11788

3. You can call the following telephone number: 1-800-508-6932/1-516-821-0873

**Change/Modify:**

Our site provides you the opportunity to correct or update your account information, including email address. You can do this by:

1. Accessing the "My Account" page and clicking on the "Change your name, email address and password" link.
2. Send mail to the following postal address:

Green Pharm  
400 Oser Ave.  
Hauppauge, NY 11788

3. You can call the following telephone number: 1-800-508-6932/1-516-821-0873

**When You Send Email to our Customer Service Department:**

We provide email links on our "Customer Service" page that allow you to contact us directly with any questions or comments you may have. We read every message sent in

and try to reply promptly to each one. The information you send us is used to respond directly to your questions and comments. We also keep your email correspondence on file so that we may better serve you should you have additional questions in the future. Your personal information is shared with third parties (such as manufacturers) only with your explicit permission.

**How We Notify You of Changes to our Privacy Policy:**

Whenever we change our privacy policy, we will post a notice on our website indicating that a new version is available. If greenpharmus.com, Inc. changes how it uses a user's personally identifiable information, including email address, the user will be notified by email and they may opt out at that time. However, if you have opted out of all communication with the site you will not be contacted, nor will your personally identifiable information be used in this new manner.

**Contact Green Pharm:**

If you have any questions about this privacy statement, the practices of this site, or your dealings with this website, you can contact:

**Customer Service**

Green Pharm

400 Oser Ave.

Hauppauge, NY 11788

Phone: 1-800-508-6932/1-516-821-0873

Fax: 1-631-521-7489

To email: [click here.](#)